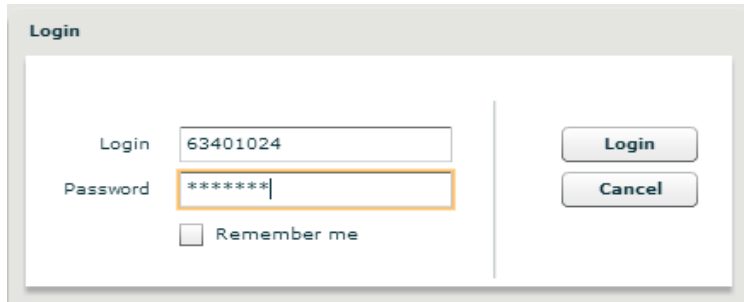


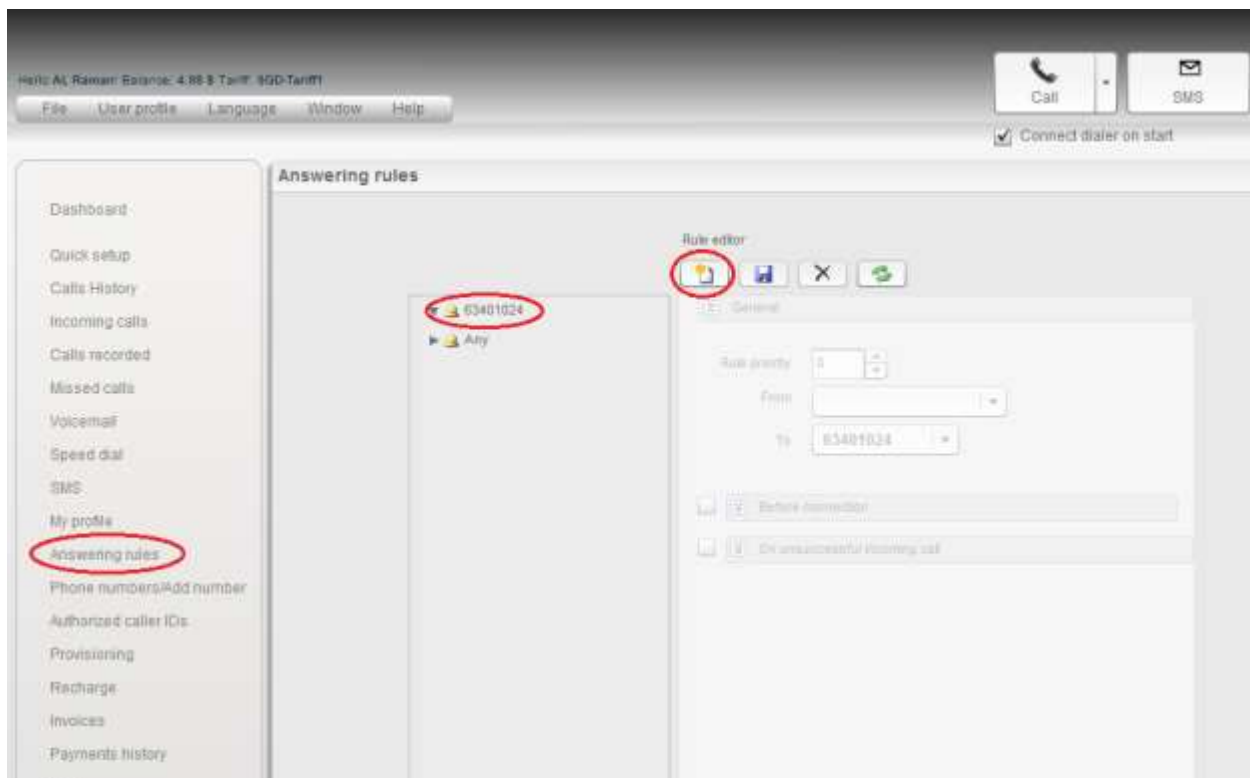
## Call Forwarding

Step 1 : Login to Advanced User portal

<http://www.callacloud.com/login/advanced-user-login/>

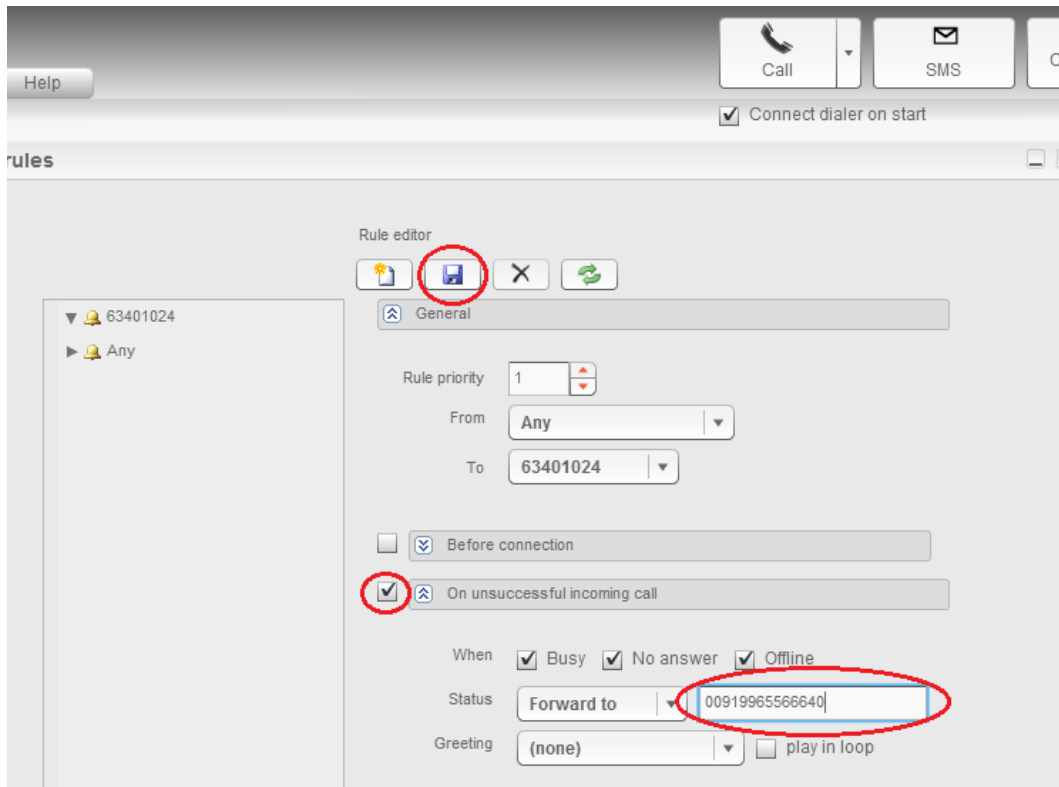
A login form titled "Login" with a white background and a grey border. It contains two input fields: "Login" with the value "63401024" and "Password" with "\*\*\*\*\*" and a cursor. Below the password field is a checkbox labeled "Remember me". To the right are two buttons: "Login" and "Cancel".

Step 2: Go to Answering Rules→63401024→New Rule

A screenshot of the Call Cloud user interface. The top navigation bar includes "File", "User profile", "Language", "Window", and "Help". On the right, there are "Call" and "SMS" buttons, and a checked option for "Connect dialer on start". The left sidebar contains a menu with items like "Dashboard", "Quick setup", "Calls History", "Incoming calls", "Calls recorded", "Missed calls", "Voicemail", "Speed dial", "SMS", "My profile", "Answering rules" (circled in red), "Phone numbers/Add number", "Authorized caller IDs", "Provisioning", "Recharge", "Invoices", and "Payments history". The main area is titled "Answering rules" and shows a "Rule editor" window. The "Rule editor" has a "New" button (circled in red) and a list of rules. The first rule is "63401024" (circled in red) and the second is "Any". The "Rule editor" also has fields for "Rule priority" (set to 1), "From" (empty), and "To" (set to "63401024"). Below these are two checkboxes: "Before incoming" and "On successful forwarding call".

Step 3: Enter the Number & Save.

For SG number : 60+number (Ex : 603 62436456)

A screenshot of the Call Cloud web interface showing the "Rule editor" for a rule named "63401024". The interface includes a top navigation bar with "Call" and "SMS" buttons, and a "Connect dialer on start" checkbox. The "Rule editor" section has a "General" tab selected. The "Rule priority" is set to 1. The "From" field is set to "Any" and the "To" field is set to "63401024". There are two checkboxes: "Before connection" (unchecked) and "On unsuccessful incoming call" (checked). Under the "On unsuccessful incoming call" section, the "When" options are "Busy", "No answer", and "Offline", all of which are checked. The "Status" is set to "Forward to" and the "Forward to" field contains the number "00919965566640". The "Greeting" is set to "(none)". There are several red circles highlighting the "Save" icon, the "On unsuccessful incoming call" checkbox, and the "Forward to" field.

Step 4: Select Offline.

