



## Call Forwarding \_ PBX DID Client

Step 1 : Login to Hosted PBX portal

<http://www.callacloud.com/login/login-hosted-pbx/>

A screenshot of a login form titled "Login". It has two input fields: "Login" with the text "t4LWXP7" and "Password" with "\*\*\*\*\*". There is a "Remember me" checkbox and two buttons: "Login" and "Cancel".

**Login**

Login

Password

Remember me

Step 2: Go to Customer Panel → Answering Rules → Select DID Number (Ex: 60362436456 → New Rule

A screenshot of the Call Cloud Customer Panel. The "Customer Panel" tab is selected in the top navigation. The left sidebar has "Answering rules/Greetings" highlighted. The main content area shows "Answering rules" with a list of rules, including "66929021" and "Any". The "Rule editor" for "66929021" is open, showing fields for "Rule priority" (0), "From", and "To" (66929021). There are checkboxes for "Before connection" and "On unsuccessful incoming call".

File User profile Language Window Help Portal  Connect dialer on start

PBX Panel **Customer Panel**

Dashboard

Quick setup

My profile

**Answering rules/Greetings**

Authorized caller IDs

Rates

Speed dial

Fax

Notifications

Voicemail

SMS

Provisioning

**Answering rules** Greetings

Rule editor

General

Rule priority 0

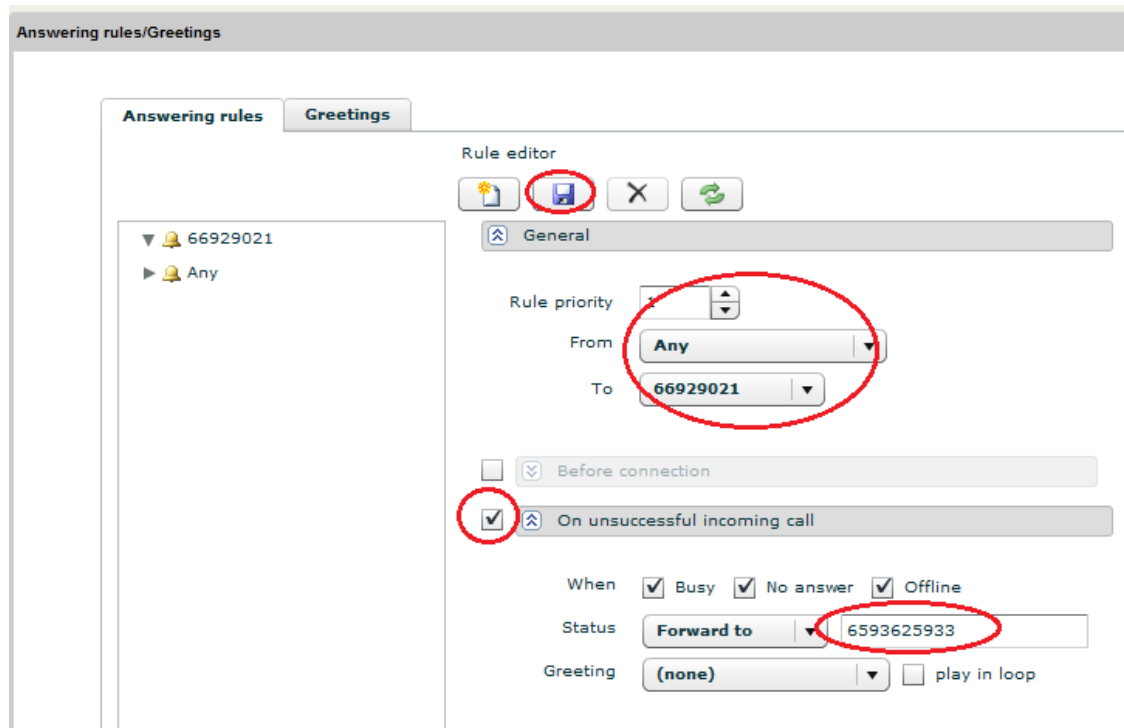
From

To 66929021

Before connection

On unsuccessful incoming call

Step 3: Enter the Number & Save.(Note: You need to add prefix "60". Ex: 60362436456)

A screenshot of the 'Answering rules/Greetings' configuration interface. The interface has a header 'Answering rules/Greetings' and two tabs: 'Answering rules' and 'Greetings'. The 'Answering rules' tab is active. On the left, there is a list of rules: '66929021' (expanded) and 'Any'. The main area is the 'Rule editor' for the '66929021' rule. It has a 'General' section with the following settings: 'Rule priority' (a spinner set to 1), 'From' (a dropdown menu set to 'Any'), and 'To' (a dropdown menu set to '66929021'). Below these are two checkboxes: 'Before connection' (unchecked) and 'On unsuccessful incoming call' (checked). Under 'On unsuccessful incoming call', there are three checked checkboxes: 'Busy', 'No answer', and 'Offline'. The 'Status' dropdown is set to 'Forward to', and the text input field next to it contains '6593625933'. The 'Greeting' dropdown is set to '(none)', and there is an unchecked checkbox for 'play in loop'. Several elements are circled in red: the 'Save' icon in the top toolbar, the 'Rule priority' spinner, the 'From' and 'To' dropdown menus, the 'On unsuccessful incoming call' checkbox, and the '6593625933' text input field.

Step 4: Then go to My Profile for set the ring timeout. (Ex: After 15 secs call will forward to mobile number)

PBX Panel Customer Panel

My profile

Client properties Change password Personal data

Dashboard  
Quick setup  
**My profile**  
Answering rules/Greetings  
Authorized caller IDs  
Rates  
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Provisioning

Login: t4LWXP7  
Tariff: SGD-Tariff1  
Phone numbers: 1  
My extensions: 10\*201  
66929021

incoming ring timeout (sec): 15

Music on hold setting  
Dial by name setting